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| **HOUSING & FINANCIAL RESOURCES**  **During COVID-­19** |

# Accessing Emergency Shelters:

**Central Intake**

24/7 |416 ­ 338 ­ 4766 or 1 – 877 - 338-­3398

**Emergency shelters continue to remain open. Contact Central Intake for access.**

**Update (as of March 24, 2020) from the City of Toronto regarding housing services and supports:**

* 129 Peter Street SHARC will be closed to walk-in referral service, effective immediately. All referrals to shelter should be directed to the Central Intake phone number.
* Toronto has a dedicated isolation site for people experiencing homelessness who are awaiting COVID-19 test results.

* Access to Housing Connections offices at 176 Elm St. will be closed.   
  Residents can continue to submit applications by fax, online, or by mail.   
  Information on Rent ­ Geared ­ to ­ Income Housing is available by contacting Housing Help Centres.
* **[LINK](https://www.toronto.ca/community-people/employment-social-support/housing-support/rent-geared-to-income-subsidy/)**

**Shelter Support & Housing Administration unit of City of Toronto on the Shelter System**

[**LINK**](https://www.tdin.ca/announcement.php?id=2127)

**City of Toronto: COVID­19 Affected City Services and Facilities**

**[LINK](https://www.toronto.ca/home/covid-19/affected-city-services/)**

**Drop-In Programs in Toronto – Service Adjustments due to COVID-19**:

Updates from the Toronto Drop-­In Network

**[LINK](https://www.tdin.ca/announcement.php?id=2128)**

# If You Are Experiencing Abuse:

**Assaulted Women’s Helpline**

For Women, Non-­Binary, and Trans persons

Call for access to Violence Against Women (VAW) shelters, counselling, support, and other resources

24/7 | 416 ­ 863 ­ 0511 | TEXT #SAFE (#7233) on your cell phone

**1 in 6 Men’s Helpline Chat**

For Men, Non-­Binary, and Trans persons

Use the online chat to access counselling, support, and other resources 24/7 | [**LINK**](http://1in6.org/helpline/)

# LGBTQ2S Youth Housing Help:

**Friends of Ruby**

For LGBTQ2S Youth up to Age 29

489 Queen Street E, LL01 | 416 - 359 ­ 0237| [**LINK**](info@friendsofruby.ca)

PHONE/EMAIL SUPPORT ONLY

# Adult Housing Help:

**Woodgreen Community Services**

9am - 5pm Monday - Friday | 416-­645-­6000 ext. 2500 | 650 Queen Street E

PHONE APPOINTMENTS ONLY

**[LINK](https://www.woodgreen.org/)**

# For Questions About Landlords, Evictions, and Human Rights:

**Tenant Hotline**

8:30am ­ 6pm Monday - Friday | 416 ­ 921 ­ 9494

**Landlord & Tenant Board**

8:30am ­ 5pm Monday - Friday | 416 ­ 645 ­ 8080

**Centre for Equality Rights in Accommodation (CERA)**

416 ­ 944 - 0087

**[LINK](http://www.equalityrights.org/)**

**Steps to Justice: Your Guide to Law in Ontario**

COVID-19: Updates on the law and legal services (including applying for EI, evictions, etc.)

**[LINK](stepstojustice.ca/covid-­19)**

# Financial Assistance:

**Toronto Hydro**   
For financial assistance with energy bills

**[LINK](https://www.torontohydro.com/for-home/financial-assistance)**

**Employment Insurance Benefits**   
How EI benefits will work during this time

**[LINK](https://www.cp24.com/news/how-ei-benefits-for-covid-19-quarantines-will-work-1.4848908)**

**Glad Day Book Shop**

Offering emergency funds for LGBTQ2S artists, tip-­based workers and performers.

499 Church Street | 416 ­ 901 ­ 6600

**[LINK](https://www.gladdaybookshop.com/)**